




Can digital technology help resolve the crisis in social care?

We recently conducted a survey to gather the views of **Digital Leaders** across the UK to find out what role digital technology will play in the future of social care. These are some of the results.




AGILISYS

DIGITAL LEADERS

Key issues facing social care in the UK today:

- 69% lack of funding 
- 66% ageing population 
- 40% complex and longer term medical conditions 

Perceived barriers to delivering digital care services:

- 50% lack of budget 
- 43% lack of in-house skills 
- 48% legacy systems 

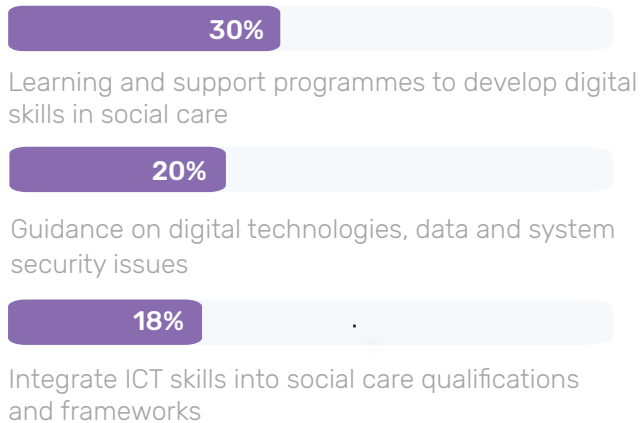
Do those providing social care have the necessary digital skills to transform services?



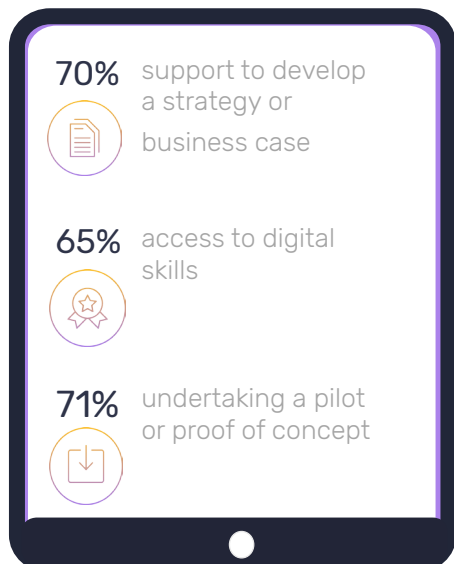
How can digital technology help improve the future delivery of social care?

- 49% believe it will achieve better integration between health and social
- 42% believe it will lower costs associated with delivering social care and save money
- 40% believe it has a role to play in supporting new models of care





What support is needed for staff to realise the benefits of digital technology?



What would help local authorities to consider implementing digital care services?



Main benefits to be gained from a shift to digital care services:

-  reduced costs and improved efficiency
-  improved multi-agency working (supply)
-  improved communication
-  improved customer satisfaction (demand)